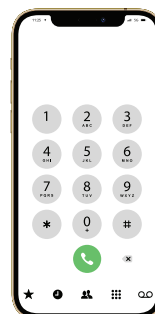


How to Access Services



1 Call 800-327-2251

Free, confidential, in-the-moment support is available 24/7 to help with personal or work-related problems that may interfere with your job or family responsibilities. A BHS Care Coordinator will confidentially answer your call, understand your need, assist with any emergencies and connect you to the appropriate resources. They will then follow up with you to ensure your satisfaction and progress.



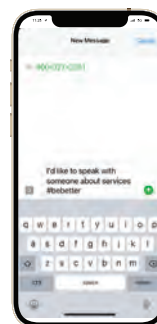
2 Text 800-327-2251

Text BHS to ask a question about the program, get in-the-moment support (routine needs only) or initiate services. All texts will be answered within one (1) business day.*

To start a conversation, simply send a text and use one of the following hashtags:

#BEBETTER to connect with a master's level Care Coordinator

#WORKLIFE to connect with a Work-Life Resource Specialist



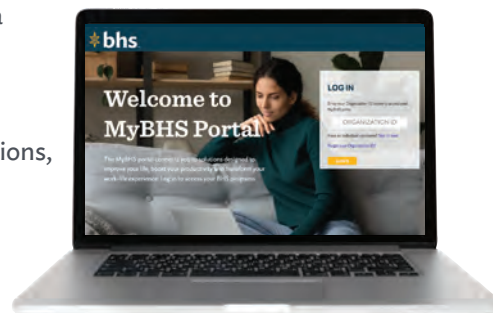
3 portal.BHSONline.com

The MyBHS Portal provides access to services, contains information about your program and offers unlimited access to thousands of tools, resources and trainings on a variety of well-being and skill-building topics.

Connect with a BHS Care Coordinator

Live Chat connects you with an available BHS representative to answer questions, provide in-the-moment support or to initiate services.

Or, fill out the **Service Request Form**** and a BHS representative will respond within one (1) business day.



4 The BHS App

One-touch Dialing - Call our toll-free number 24/7 to speak with a BHS Care Coordinator for urgent needs.

Ask a Question - Submit a question or request services and a BHS representative will respond within one (1) business day.

Access the MyBHS Portal - Contains information about your program and unlimited access to thousands of tools, resources and trainings on a variety of well-being and skill-building topics.



BHS



* Text messages are answered during regular business hours, Monday-Friday 8 a.m.-8 p.m. ET, excluding holidays. Text users must be 18 or older. Not available for California residents. Text services are not intended for emergencies or urgent issues - please call 9-1-1 or 800-327-2251 for immediate help.

**Individuals under the age of 18 are invited to call our toll-free service line to request services in lieu of online requests due to age of consent laws that vary by state.



MyBHS Portal



The MyBHS participant portal provides access to services, information about your program and offers resources, assessments and trainings on a variety of well-being and skill-building topics.

TOPICS INCLUDE:

- Emotional Well-Being
- Crisis and Disaster
- Personal Growth
- Relationships
- Financial
- Legal
- Resilience and more!

FEATURES:

- **Access to Services** - Services are available by submitting an online services request form, Call or texting, or live chat
- **Services Overview** - Contains a summary of the services available to you.
- **Resources & Tips** - Topics that help you prepare for and handle most major life events. The content comes from world-renowned publishers like Harvard Health publications, NOLO legal press and NBC Universal.
- **Café Series Webinars** - Featured and archived webinars allow on-demand and unlimited access to previously presented webinars on various well-being topics.
- **Training Center** - An expanding library of self-paced courses for personal and professional development. Courses take approximately 45 to 60 minutes to complete.
- **Health Assessments and Calculators** - Interactive tools and assessments on health, wellness and personal growth.
- **Financial Calculators** - From mortgages to retirement planning, 100s of interactive calculators to crunch numbers on everything from auto loans to savings goals.
- **Legal Forms** - Free, easy-to-use legal forms.
- **In The News** - Resources for current events that may have an impact on an individual's overall well-being.

**Access the MyBHS Portal
online or via the app.**

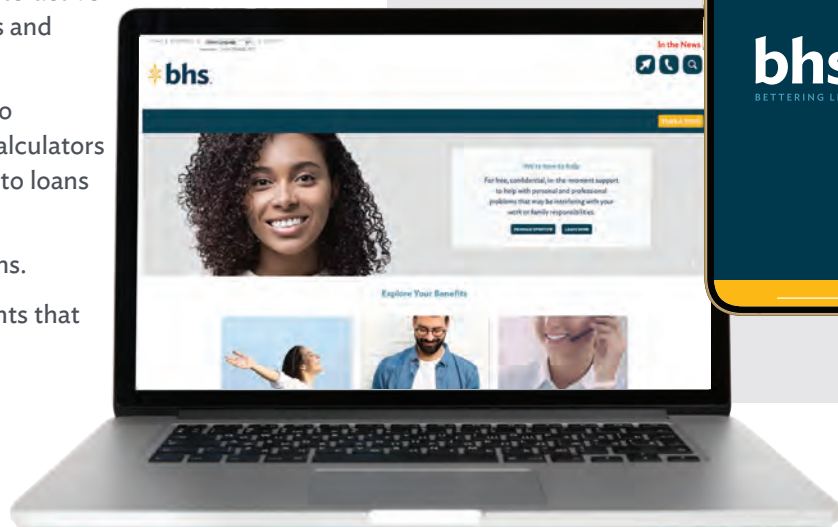
portal.BHSONline.com

ID: **MORGANSTATE**



**ALSO ACCESSIBLE
THROUGH THE BHS APP**

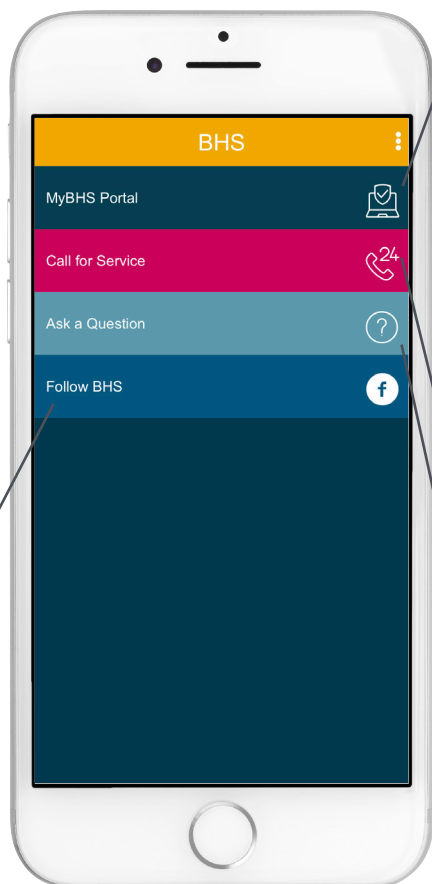
Search BHS APP where you download apps.



The BHS App

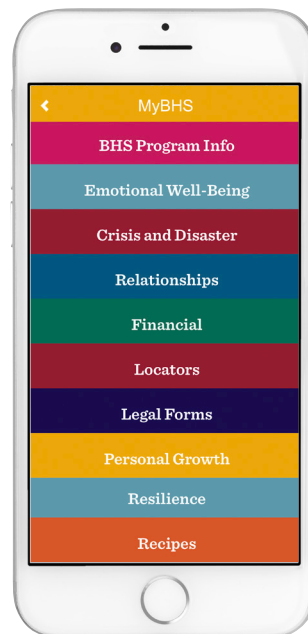
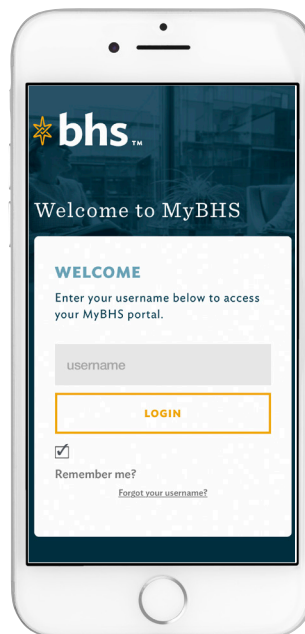


Follow BHS
on Facebook



MyBHS Portal - Contains information about your program and unlimited access to more than 500,000 tools, resources and trainings on a variety of well-being and skill-building topics.

Access the Service Request Form and a BHS Care Coordinator will respond within one business day.



Portal Username: **MORGANSTATE**

One-touch Dialing - Call our toll-free number 24/7 to speak with a BHS Care Coordinator for immediate support.

Ask a Question - Submit a question or request services and a BHS Care Coordinator will respond within one business day.

The BHS app is available
in the App Store and
Google Play Store.

Search **bhsapp**.



Google Play Link



App Store Link

