

Medstar Health - Social Worker LGSW MHCP

General Summary of Position

Provides care coordination, psychosocial support, and community outreach to a panel of frail elders receiving home-based primary care in a defined geography. Member of an interdisciplinary team of providers that includes physician, nurse practitioner, and care coordinator who are all responsible for ensuring outcomes aligned with goals of care for their panel of patients.

Primary Duties and Responsibilities

- Collaborates with the interdisciplinary MHCP team and available community resources to coordinate home care.
- Develops and contributes to the achievement of established department goals and objectives and adheres to department policies, procedures, quality standards and safety standards.
- Documents all activities including, but not limited to, completion of the comprehensive intake assessment; development of the comprehensive goals of care utilizing interdisciplinary team members, patient, family members, and/or caregiver; presentation of the completed goal of care to patient and/or designee for acceptance of service; communication with service providers and city/state agencies; and all other activities related to the efficient administration and maintenance of the patient in the home.
- Interviews patients, family members, and caregivers to evaluate medical, psychosocial, financial, and environmental needs. Formulates an accurate assessment, an intervention plan, and assists with enrollment in all eligible programs. Assists the patient, family members, and caregivers in resolving psychological barriers that impede optimum social and health adjustment. Maximizes the patient, family member, and caregiver's ability to comply with medical recommendations and goals of care.
- Participates in clinical competency review meetings with Chief Social Worker to actively improve quality of care.
- Participates in multidisciplinary quality and service improvement teams as appropriate. Participates in meetings, serves on committees and represents the department and hospital/facility in community outreach efforts as appropriate.
- Performs other duties as assigned.
- Provides case management services to patients in jurisdictions where MHCP is enrolled as programmatic provider for case management to 1915 (c) Home & Community-Based Services Waiver. Maintains waiver service requirements including orientation, training, documentation, and billing processes. Determines patient level of care criteria according to State's designated instrument and conducts comprehensive annual reevaluation, and periodic review according to program guidelines.
- Provides education, advocacy within service networks, emotional support, and crisis intervention as needed to patients and families.
- Utilizes resources, such as family and community based agencies, to assist patient in resuming life in the community. Recommends and processes applications for other placement such as nursing homes, assisted living, hospice, and other treatment centers as necessary/appropriate.

Minimum Qualifications

Education

Master's degree in Social Work. required

Experience

1-2 years Experience required and

Home health care preferred

Licenses and Certifications

LGSW in respective state of employment. required and

Current American Heart Association (AHA) or Red Cross CPR certification required

Knowledge, Skills, and Abilities

Demonstrated high level problem solving, communication, and independent judgment skills.

Customer service and community outreach oriented.

Why MedStar Health?

At MedStar Health, we understand that our ability to treat others well begins with how we treat each other. We work hard to foster an inclusive and positive environment where our associates feel valued, connected, and empowered. We live up to this promise through:

Strong emphasis on teamwork—our associates feel connected to each other and our mission as an organization. In return, our effective team environment generates positive patient outcomes and high associate satisfaction ratings that exceed the national benchmark.

Strategic focus on equity, inclusion, & diversity—we are committed to equity for all people and communities. We continue to build a diverse and inclusive workplace where people feel a sense of belonging and the ability to contribute to equitable care delivery and improved community health outcomes at all levels of the organization.

Comprehensive total rewards package—including competitive pay, generous paid time off, great health and wellness benefits, retirement savings, education assistance, and so much more.

More career opportunities closer to home—as the largest healthcare provider in the Baltimore-Washington, D.C. region, there are countless opportunities to grow your career and fulfill your aspirations.

About MedStar Health

MedStar Health is dedicated to providing the highest quality care for people in Maryland and the Washington, D.C., region, while advancing the practice of medicine through education, innovation, and research. Our team of 32,000 includes physicians, nurses, residents, fellows, and many other clinical and non-clinical associates working in a variety of settings across our health system, including 10 hospitals and more than 300 community-based locations, the largest home health provider in the region, and highly respected institutes dedicated to research and innovation. As the medical education and clinical partner of Georgetown University for more than 20 years, MedStar Health is dedicated not only to teaching the next generation of doctors, but also to the continuing education, professional development, and personal fulfillment of our whole team. Together, we use the best of our minds and the best of our hearts to serve our patients, those who care for them, and our communities. It's how we treat people.

MedStar Health is an Equal Opportunity (EO) Employer and assures equal opportunity for all applicants and employees. We hire people to work in different locations, and we comply with the federal, state and local laws governing each of those locations. MedStar Health makes all decisions regarding employment, including for example, hiring, transfer, promotion, compensation, benefit eligibility, discipline, and discharge without regard to any protected status, including race, color, creed, religion, national origin, citizenship status, sex, age, disability, veteran status, marital status, sexual orientation, gender identity or expression, political affiliations, or any other characteristic protected by federal, state or local EO laws. If you receive an offer of employment, it is MedStar Health's policy to hire its employees on an at-will basis, which means you or MedStar Health may terminate this relationship at any time, for any reason.

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