



Information Technology eNews

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Technology for Administration & Academics

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Introducing Technology Web Page Changes

Technology Frequently Asked Questions (FAQs) and a *Banner* webpage are just two of the many new features on the Morgan website. Scroll to Planning and Information Technology (P & IT) under the *Administration* tab.

On the P & IT webpage, some information to look for:

- Planning and Institutional Research Data
- A comprehensive listing of all Technology Services
- Technology Frequently Asked Questions (FAQs) for Students, Faculty, and Staff
- P&IT newsletter archive and surveys
- Current announcements about system upgrades and/or shutdowns

On the *Banner* webpage, some information to look for:

- Links to Training: Finance, Human Resources, and Purchase Card.
- Data Standards
- Data Custodians
- Banner Frequently Asked Questions (FAQs).

(If you don't find what you are looking for in the Banner FAQs, please forward your question to Dr. Linda Mehlinger, Linda.Mehlinger@morgan.edu)

Blackboard 9 Launch:

Blackboard 9 officially launches on August 11, 2010. Our goal is to train all Bb instructors to use Bb9 before the launch. We have Blackboard 9 workshops scheduled beginning April 20th and running through August.

Please view our workshop calendar at:

http://www.morgan.edu/Administration/Planning_and_Information_Technology/Technology_Services/Technology_Training_Services/Our_Calendar.html

Click the workshop listing for details and location.

You may RSVP for a workshop to karen.rubinstein@morgan.edu, and specify the date you would like to attend.

Faculty and Staff E-Mail Survey

More than two hundred faculty and staff responded to the E-mail survey in March. Answers to some of the common concerns about e-mail are posted in the *Faculty Technology FAQs* on the web under Planning and Information Technology. For those who provided their contact information, we attempted to call or e-mail them about their concerns. Ongoing e-mail questions should be directed to the HELP Desk at ext. 4357 or by e-mail to HelpDesk@morgan.edu.

Online Tutoring for Students:

Morgan has teamed with Smarthinking.com to offer on-line tutoring for students. Visit this web page for complete information:

http://www.morgan.edu/Administration/Planning_and_Information_Technology/Technology_Services/Technology_Training_Services/Online_Tutoring.html