Your Guide for Getting Started and Staying Connected!

Your Morgan Network Account: Your Morgan Network Account consists of a username and password referred to as login credentials. Use your Morgan Network login credentials to access a variety of technology resources including Email, WebSIS, Blackboard, Morgan’s Wireless Network, Campus Computers, Starfish, Atomic Learning, and more!

Need Assistance? Contact the Service Desk. The Service Desk staff provides a number of technology support services including Morgan Network Account troubleshooting, cable and Internet support in residence halls, virus protection and removal (by appointment), and much more! The Service Desk is open Monday through Friday from 8:00 a.m. until 5:00 p.m. EST except on holidays and during university closures. Contact the Service Desk staff using any of the following methods:

- Call to speak with a staff member during business hours at 410-929-3680.
- Send an email to Service.Desk@morgan.edu.

Your Morgan Network Account Username: This information was included in your acceptance letter. If you don’t know your username, contact the Service Desk.

Your Initial Morgan Network Account Password: Your initial password begins with the first letter of your first name capitalized, first letter of your last name in lowercase, and your entire date of birth in MMDDYYYY format. For example:

Name = Joe Smith; DOB = 01/05/1998    Initial Password = Js01051998

Your initial password must be changed using the instructions below after your first login.

Changing your Initial Password: After you successfully log onto the Morgan Network using your initial password, you must create a new password using the instructions at Reset My Password Site (http://resetmypwd.morgan.edu). From that site, select the "Change My Password" option to create a new password. All passwords must contain a minimum of 8 characters, which should include at least one capital letter and at least one number. You may not use any part of your first or last name. Your password expires every 180 days, but you can change it anytime before the 180-day period.

Setting up Your Security Questions: We strongly encourage you to create your security questions so you can self-manage your Morgan Network Account. Select the "My Security Questions" link from the Reset My Password site and follow the instructions to set up your 3 personal security questions and answers.
**Change Your Password or Unlock Your Account:** If you have forgotten your Morgan Network Account password, need to change your Morgan Network Account password, or need to unlock your account, visit [http://resetmypwd.morgan.edu](http://resetmypwd.morgan.edu) and select the appropriate link to manage your account. If you have not set up your security questions using this website or if you forgot the answers to your security questions, you will not be able to self-manage your account. Instead, contact the Service Desk for assistance.

**Email:** Morgan State University uses Google as its email platform. Access your Morgan email account by visiting [http://mail.morgan.edu](http://mail.morgan.edu) or clicking on the orange “QUICKLINKS” link at the top of most Morgan webpages to access the link to email login page. You are expected to check your Morgan email on a daily basis and use it for all official university communications.

**Connect to the Wireless Network:** Search for the **MSU-Wireless** network and log in using your Morgan Network username and password.

**WebSIS:** Use WebSIS to register for classes, make online payments and view account information, view and update financial aid information, view grades, access academic transcripts, update personal information, etc. Contact the Service Desk if you are unable to login to WebSIS. If you experience issues with WebSIS after successfully logging in contact the following departments:
- **Undergraduate Students** - Records & Registration (443-885-3300)
- **Graduate Students** - School of Graduate Studies (443-885-3185)

**Blackboard:** Blackboard is the university’s official Learning Management System. Many of your instructors will use Blackboard to share course-related materials with you. Some instructors may require you to submit papers or take exams using Blackboard. There are also some non-academic organizations that use Blackboard to share relevant information with you.

To access Blackboard, visit [https://morgan.blackboard.com](https://morgan.blackboard.com) or click on the orange “QUICKLINKS” link at the top of most Morgan webpages to access the link to the Blackboard login page. For assistance with Blackboard contact any of the following Morgan Blackboard administrators:
- **Karen Rubinstein** – karen.rubinstein@morgan.edu or 443-885-1103
- **Sabah Karam** – sabah.karam@morgan.edu, 443-885-4597, or 443-300-8850
- **Lavern Woodland** – lavern.woodland@morgan.edu or 443-885-3504

**Atomic Learning:** Use Atomic Learning to access training and workshop videos on a variety of topics including, but not limited to, the following: Microsoft Office Suite, Google Apps, Blackboard, Adobe Suite, SPSS, How to Complete a FAFSA, Research Paper Basics, Career Skills, and much more! Visit [www.morgan.edu/atomiclearning](http://www.morgan.edu/atomiclearning) and use your Morgan Network login credentials to get started or look for the Atomic Learning link from within Blackboard.

**Visit the Office of Information Technology (OIT) website at [www.morgan.edu/OIT](http://www.morgan.edu/OIT) for more technology information and resources.**